

## RFP for empanelment of service providers for Printing/Production and Delivery of AB-NHPM information letter, Envelope & Family Card

Tender No.: S.12012/90A/2018-NHA

Date of Publishing the RFP: 21.07.2018

### Corrigendum No. 1 dated 25.07.2018

Basis the pre-bid meeting and pre-bid queries received on the RFP the National Health Agency (NHA) has decided to make the following changes in the RFP as described in the table below-

S. No.	RFP section reference	RFP clause	Modification/Change/Insertion
1.	Part II – Service Level Agreement, 3.2.1.1- 4-a.	a. Within 3 days (including 30th Day) from the date of signing the contract between the Purchaser and the Service Provider: Penalty – NIL	a. Within 3 days (including 3rd Day) from the date of signing the contract between the Purchaser and the Service Provider: Penalty – NIL
2.	Part II – Service Level Agreement, 3.2.1.2	<ol style="list-style-type: none"> <li>1. If performed within 2 days*, no penalty will be applicable.</li> <li>2. If performed within 2 Days* after benchmark periods – 5% of payment applicable for the default services, shall be charged as penalty. (Excluding postal charges)</li> <li>3. If performed after 3 Days* from the benchmark period– 10% of payment applicable for the default services shall be charged as penalty. (Excluding postal charges)</li> <li>4. If not printed and dispatched within 10 Days* from the benchmark period than 100% of payment applicable for the default services shall be charged as penalty. (Excluding postal charges)</li> <li>5. NHA may provide relaxation on turnaround Time in exceptional case.</li> </ol> <p>*excluding three national holidays</p>	<ol style="list-style-type: none"> <li>1. If performed within 2 days*, no penalty will be applicable.</li> <li>2. If performed within 2 Days* after benchmark periods – 5% of payment applicable for the default services, shall be charged as penalty.</li> <li>3. If performed after 3 Days* from the benchmark period– 10% of payment applicable for the default services shall be charged as penalty.</li> <li>4. If not printed and dispatched within 10 Days* from the benchmark period than 100% of payment applicable for the default services shall be charged as penalty.</li> <li>5. NHA may provide relaxation on turnaround Time in exceptional case.</li> </ol> <p>*excluding three national holidays</p>

S. No.	RFP section reference	RFP clause	Modification/Change/Insertion
3.	Section 5.2 – Appendices – 5.2.1 – 2 – 3. (Flaps)	Three flaps, one each on the left and right side not exceeding 1.5 cm x 10 cm and another on the top side not exceeding 1.5 cm x 21 cm.	Clause Deleted
4.	Part III – Eligibility Criteria - Section 2.3.1 – 6. (Supporting Documents)	Submission of Undertaking for ability to print in major vernacular languages is mandatory.	Submission of Undertaking by authorized signatory for ability to print in major vernacular languages is mandatory.
5.	Part II – Service Level Agreement, 3.2.1.2- 4	New clause inserted	<p>Activity: Delivery &amp; receipt of AB-NHPM Beneficiary Information Letter with Family Card</p> <p>Benchmark period: 3 Days from the dispatch of letters by the Bidder</p> <p>Clause:</p> <ol style="list-style-type: none"> <li>1. If performed within 3 days*, no penalty will be applicable.</li> <li>2. If performed within 3 Days* after benchmark periods – 5% of payment applicable for the default services, shall be charged as penalty.</li> <li>3. If performed after 5 Days* from the benchmark period– 10% of payment applicable for the default services shall be charged as penalty.</li> <li>4. If not delivered and receipt within 10 Days* from the benchmark period than 100% of payment applicable for the default services shall be charged as penalty.</li> <li>5. NHA may provide relaxation on turnaround Time in exceptional case.</li> </ol> <p>*excluding three national holidays</p>
6.	Part II – Service Level Agreement, 3.2.1.2- Table 1 – Activity	Electronic data download, printing, waterproof packaging and handover of daily printing output of AB-NHPM Beneficiary Information Letter Family Card to the delivery partner. Additionally, the bidder shall ensure that the printed letters are received at District Head Quarters/ CMO office (chief medical officer).	Electronic data download, printing, waterproof packaging and handover of daily printing output of AB-NHPM Beneficiary Information Letter Family Card to the delivery partner.