

TRIPURA

STATE HIGHLIGHTS

- *Name of Scheme in the State: Ayushman Bharat Pradhan Mantri Jan Arogya Yojana (AB PM-JAY)*
- *Name of the State Health Agency: State Health Agency Tripura*
- *Mode of Implementation: Trust*
- *Date of Roll-Out of Scheme: 23/09/2018*
- *Families with E-Cards: 421868*
- *Empanelled Hospitals: 104*

EQUIPPING NON-EMPANELLED HOSPITALS FOR BIS DRIVE

Thematic Area: BIS

Enabling and equipping non-empanelled hospitals for BIS has considerably accelerated the identification/enrolment process of beneficiaries.

The Government of Tripura has taken up a special drive for e-card generation since the month of September 2019. Apart from the conventional channels of e-card generation, i.e. through EHCPs and CSCs, it was decided to enable and equip non-empanelled hospitals too for BIS. Accordingly, fingerprint scanners were procured by the non-empanelled hospitals (partly on their own, partly with fund support from SHA). In addition to this, along with the static BIS points (EHCPs, non-empanelled hospitals, CSCs), extensive field camps were held across the State, as footfall for availing e-cards at both EHCPs and CSCs was declining. With these two primary interventions, e-card generation and distribution were considerably accelerated.



ADMINISTRATIVE AND TECHNICAL CAPACITY BUILDING OF PERIPHERAL HEALTHCARE CENTRES

Thematic area/division: Capacity Building

Orientation and training of young medical officers and in-charge officers on tendering processes, financial rules, record maintenance, STP/STG, etc., have streamlined the working as also ensured timely procurement of medicines and consumables and also their rational use.

Since the inception of AB PM-JAY in the State, it could be observed that the medical officers and in-charge at PHC/CHC level, mostly young, were hesitant in purchasing medicines and other consumables owing to lack of clarity about the tendering process/financial rules. Also, dearth of clarity on Standard Treatment Protocols, maintenance of proper medical record including poorly maintained Case Sheets, etc., posed challenges in the implementation of the programme as well as from a compliance point of view. Since September 2019, the SHA has taken up the above-mentioned issues with the EHCPs and State Government through meetings, and orientation programmes at EHCP/District/State levels. The SHA has now effectively bridged the capacity gap of the EHCPs in terms of AB PM-JAY related tendering/procurement process, and compliance to STPs/STGs in general. In this process, all EHCPs have been given at least one round of orientation, if not more on all the above-mentioned issues.

The interventions have ensured availability of medicines and other consumables at EHCPs, which, in turn, has ensured complete cashless treatment of AB PM-JAY beneficiaries. Ensuring adherence to STPs/STGs and maintenance of medical records, etc., has ensured ethical and efficient treatments of all patients, better compliance and faster claim processing. Falling in line with STPs has ensured rational use of medicines, especially cutting down on random use of broad-spectrum antibiotics, steroids, etc., leading to saving of AB PM-JAY funds at EHCP level.

