



Corrigendum No 3 & Pre-bid queries response

To

Request for Proposal (RFP)
for

Selection of a CERT-In empaneled agency to
provide Security Assessment Services

for

National Health Authority

RFP No: S-12019/85/2020-NHA

Publishing Date: 18/09/2020

Date of Publishing 3rd Corrigendum: 05th October 2020

- Responses to pre bid queries are provided at annexure II of this corrigendum
- National Health Authority (NHA) has decided to make the following changes in the RFP as described in the table below-

Volume-I: Scope of Work, Evaluation and Bidding Process

S. No.	RFP section reference	RFP clause	Modification/Change/Insertion
1.	Section 2.4- Deliverables, page 20	Safe-to-host report	Change: Safe-to-host certificate & closure report”
2.	Section 4.4 Bid Submission Format, Point Number 7	Pre-Qualification Proposal as per section 5.2.1 along with the specified documents/Forms at Annexure II.	Change: Pre-Qualification Proposal as per section 5.1.2 along with the specified documents/Forms at Annexure II
3.	Section 5.1.2 Pre-Qualification Criteria, point number 3, Page 31 & Section 8.2.1 Response to Pre-Qualification Criteria, Page 38	Statutory auditor’s certificate specifying the profitability for the specified years.	Change: Statutory auditor’s certificate specifying the net worth for the specified years.
4.	Section 5.1.2 Pre-Qualification Criteria, point number 4, Page 31 & Section 8.2.1 Response to Pre-Qualification Criteria, Page 38	Statutory auditor’s certificate specifying the profitability for the specified years.	Change: Statutory auditor’s certificate specifying the turnover from IT security services for the specified years.
5.	Section 5.1.2 Pre-Qualification Criteria Page 31, & Section 8.2.1 Response to Pre-Qualification Criteria, Page 38	The Bidder should have been CERT-In empaneled at-least for the last 3 years (2017-18 ,2018-19 and 2019-20)	Change: The Bidder should be a STQC or CERT-In empanelled auditor as on the final date of bid submission
6.	Section 5.1.2 Pre-Qualification Criteria, Page 31 & Section 8.2.1 Response to Pre-Qualification Criteria, Page 38	CERT-In empanelment letter for the last 3 years (2017-18, 2018-19, and 2019-20)	Change: STQC or CERT-In empanelment letter for 2019-20

S. No.	RFP section reference	RFP clause	Modification/Change/Insertion				
7.	Section 5.1.1 Stage 1: Pre-Qualification, Page 31	Each of the Pre-Qualification condition mentioned in Section 5.2.1 is MANDATORY	Change: Each of the Pre-Qualification condition mentioned in Section 5.1.2 is MANDATORY.				
8.	Section 5.1.1 Stage 1: Pre-Qualification, Page 31 & Section 8.2.1 - Response to Pre-Qualification Criteria, Page 38	Additional pre-qualification criteria added	<table border="1"> <thead> <tr> <th>Criteria</th> <th>Document required</th> </tr> </thead> <tbody> <tr> <td>As on date of submission of the proposal, the bidder should not be blacklisted or banned Government of India/state government/PSUs or autonomous body under government of India or any state government for unsatisfactory past performance, corrupt, fraudulent or any other unethical business practices. The bidder should not be blacklisted in the past three years from more than two government departments.</td> <td>Annexure I of this corrigendum</td> </tr> </tbody> </table>	Criteria	Document required	As on date of submission of the proposal, the bidder should not be blacklisted or banned Government of India/state government/PSUs or autonomous body under government of India or any state government for unsatisfactory past performance, corrupt, fraudulent or any other unethical business practices. The bidder should not be blacklisted in the past three years from more than two government departments.	Annexure I of this corrigendum
Criteria	Document required						
As on date of submission of the proposal, the bidder should not be blacklisted or banned Government of India/state government/PSUs or autonomous body under government of India or any state government for unsatisfactory past performance, corrupt, fraudulent or any other unethical business practices. The bidder should not be blacklisted in the past three years from more than two government departments.	Annexure I of this corrigendum						
9.	Section 8.2.1- Response to Pre-Qualification Criteria, Page 38	Bidders are required to submit their compliances to the pre-qualification criteria, along with documents required, as stated in section 5.2.1 of this RFP as per below –	Change: Bidders are required to submit their compliances to the pre-qualification criteria, along with documents required, as stated in section 5.1.2 of this RFP as per below –				
10.	Section 8.2.1 Response to Pre-Qualification Criteria Table	Sr No 4 , Documents Required Certificate as per Annexure-II	Change: Certificate as per Section 8.2.3				

Annexure I Format – self declaration for non-black listing

<To be printed on Company letterhead>

We confirm that our company _____ as on date of submission of the proposal is not blacklisted by any Central/State Government/PSU entity in India for corrupt, fraudulent or any other unethical business practices.

Sincerely,

(Signature)

(Name and signature of Company Secretary)

Annexure II – Responses to Pre bid queries

No	Page No.	Section No.	Section Name	Statement as per RFP document	Query by Bidder	NHAs Response
1	16 Of Vol 1	2.1.2	2. List of Reports that agency is required to design and implement as part of the operations phase includes (but not limited to):	g. Integration of all open/work-in-progress/closed issues with Compliance / Executive Dashboard	Do you have this dashboard implemented?	Bidder to provide dashboard.
2	17 Of Vol 1	2.1.3	Source Code Review		Details of the source code is not provided Please also provide the below details. 1. Programming Language used for each application 2. Frontend and backend details for each application	Largely at NHA below technologies are used. Programming language: Java , Front End: HTML, Freemarker Template, JSP, Jasper, React JS , Database: EDB , PostgreSQL, JS, JQuery App Server: Tomcat, Jboss Wildfly Framework: Spring, Hibernate and Node.js, keycloak, struts
3	20 Of Vol 1	2.4	Deliverables	Safe-to-host report	1. In case of multiple vulnerability assessment iterations, each iteration will need to be considered a separate activity and the scope will increase. Please confirm the number of VA cycles within the scope. 2. In case your team is not able to fix the vulnerabilities, leading to delays in the project, please let us know the manner in which the issue will be handled.	1. As per RFP. Revalidations to be done until the issuance of Safe-to-Host Certificate by the selected bidder. 2. As per RFP
4	31 of Vol 1	5.1.2	Pre-Qualification Criteria Eligibility Criteria	The Bidder should have been CERT-In empaneled at-least for the last 3 years (2017-18 ,2018-19 and 2019-20)	We are Cert-N empanelled since the last 2 years i.e. from 2018. Can our bid submission be considered?	Refer Corrigendum

No	Page No.	Section No.	Section Name	Statement as per RFP document	Query by Bidder	NHAs Response
6	31 of Vol 1	5.1.2	Pre-Qualification Criteria Eligibility Criteria	The bidder should have minimum annual turnover of ₹ 1.50 crores from IT security services in each of the last 3 financial years (2016-17, 2017-18 and 2018-19)	Our Annual turnover is 50 lacs for the last 2 financial years before that it crossed 1 cr. Can a relaxation this be considered? Also we are a Micro enterprise as per MSME act.	As per RFP
8	31 of Vol 1	5.1.2	Pre-Qualification Criteria Eligibility Criteria	The Bidder must have at least 10 full time technically qualified personnel on its rolls in the area of Information security including Application security assessment & Penetration Testing.	Can this criteria be relaxed?	As per RFP
10	36 of Vol 1	7.1	Service Levels and Penalties	1. Initial Assessment Report once request is received from NHA team	In case there is a delay in fixing the issue, the service provider will not be held responsible for the delay and penalized?	As per RFP
11	16 of Vol 2	5.6	Scope of Services	ii. The SASP shall provide support services for addressing problems related to the provision of services of the selected bidder through the POC (Point of contact). Such POC shall be available over telephone on number 24 hours a day, 7 days a week	What kind of support is expected from the auditor?	As per RFP
12	31	5.1.2	Pre-qualification criteria	The Bidder should be a profitable organization during the last 3 financial years (2016-17, 2017-18 and 2018-19).	Please change this clause to: The Bidder should be a profitable organization in any two of the last 3 financial years (2017-18, 2018-19 and 2019-20).	As per RFP
13	15	2	Scope of Work	Selected bidder will provide their services from anywhere in India.	1. Is there any defined location in which services are expected at onsite? 2. Is it mean that all activities to be delivered at onsite? 3. Can bidder propose remote	As per RFP

No	Page No.	Section No.	Section Name	Statement as per RFP document	Query by Bidder	NHAs Response
					activity for externally hosted mobile/web apps?	
16	20	2.4	Deliverables	Prior Go-Live/ As & when requested	how many re-tests are expected under one assessment for per app/api?	As per RFP. Revalidations to be done until the issuance of Safe-to-Host Certificate by the selected bidder.
17	20	2.4	Deliverables	Prior Go-Live/ As & when requested	Is there any certificate expected under deliverables or only the detailed reports are part deliverables?	Refer Corrigendum
18	19	2.1.4	Annual Aadhaar Audit	Selected Bidder is required to conduct an annual audit	How many locations to be covered for annual audit?	As per RFP. Refer Annexure VII
19	19	2.1.4	Annual Aadhaar Audit	Selected Bidder is required to conduct an annual audit	We assume that all policies/documents are already exist? Bidder is only responsible for auditing and recommending the gaps/improvements? Is there any policy/document creation/support in bidder scope?	As per RFP
20	16	2.1.2	Web and Mobile Application Security Assessment	Agency shall assess the security of the in-scope applications	How many internal applications are in scope? Will NHA provide remote connectivity for internal systems/apps for assessment? How many locations need to be covered for application assessment?	As per RFP
21	17	2.1.3	Source Code Review	Conduct Source code review to identify security vulnerabilities in application code	How many locations that applications are spread across need to be covered for Source code review? can we access all applications code from single locations from where we can conduct review? please locations details.	As per RFP. Refer Annexure VII
22	36	7.1	Service Levels and Penalties	Service Level	Bidder require lead time to initiate the assessment once request received. Can bidder propose the	As per RFP

No	Page No.	Section No.	Section Name	Statement as per RFP document	Query by Bidder	NHAs Response
					lead time to initiate the onsite or offshore assesement?	
23	36	7.1	Service Levels and Penalties	Service Level	Assessment will take minimum 3 to 5 days based on the target whether Web/mobile or API and report preparation lead time required. How initial assessment report expected within 3 days of request.	As per RFP
24	43	8.2.3	Commercial Bid Format	Bidders are required to provide an all-inclusive total cost of contract	Can bidder assume number of onsite assessment requirement based on the volume provided?	As per RFP
25	43	8.2.3	Commercial Bid Format	Estimated volume	Will NHA calculate the final price based on the actual volume?	As per RFP
26	43	8.2.3	Commercial Bid Format	Estimated volume	What is the percentage of chage in increase or decrease for actual volume from estimate?	As per RFP
27	43	8.2.3	Commercial Bid Format	The rates quoted must be inclusive	We assume that NHA will go for all the total price proposed in single go and not with the individual line items-wise?	As per RFP
28	43	8.2.3	Commercial Bid Format	The rates quoted must be inclusive	We assume that contract is for the full estimated volume provided in the commercial table and NHA will not go with single unit price for engaging bidder for single volume only.	As per RFP
29	43	8.2.3	Commercial Bid Format	Source Code Review LoC	Can we get the high level details of language/technologies used in the applications?	Largely at NHA below technologies are used. Programming language: Java , Front End: HTML,Freemarker Template, JSP, Jasper,React JS , Database: EDB , PostgreSQL,JS, JQuery App Server: Tomcat, Jboss Wildfly Framework: Spring, Hibernate and Node.js,keycloak,struts

No	Page No.	Section No.	Section Name	Statement as per RFP document	Query by Bidder	NHAs Response
30	31	Section 5.1.2	Pre-Qualification Criteria	The Bidder should have been CERT-In empaneled at-least for the last 3 years (2017-18 ,2018-19 and 2019-20)	Request you to consider changing the criteria to – <i>"The Bidder should be Active CERT-In empaneled Auditor"</i>	Refer Corrigendum
31	31	Section 5.1.2	Pre-Qualification Criteria	The bidder should have minimum annual turnover of ₹ 1.50 crores from IT security services in each of the last 3 financial years (2016-17, 2017-18 and 2018-19)	Request you to consider changing the criteria to – <i>"The bidder should have minimum average annual turnover of ₹ 10 crores from IT security services during the last 3 financial years (2016-17, 2017-18 and 2018-19)"</i>	As per RFP
32					Request you to consider adding the criteria to – <i>"The bidder should have experience of working on at least 5 Cyber Security Assignment with Government / Public Sector entities in India during last 3 financial years." Documentary Evidence - Copy of work Order to be attached</i>	As per RFP
33					Request you to consider adding the criteria to – <i>"The Bidder must have registered a turnover of Rs. 25 Crores or above (from Indian Operations only) in each of the last three financial years–2016-17, 2017-18 & 2018-19" Documentary Evidence - Audited Financial statements for the financial years 2016-17, 2017-18 & 2018-19</i>	As per RFP
34					Request you to consider adding the criteria to – <i>"The bidder must be profitable</i>	As per RFP

No	Page No.	Section No.	Section Name	Statement as per RFP document	Query by Bidder	NHAs Response
					<i>during each of the last three financial years and must have positive net worth"</i> <i>Documentary Evidence - Certificate from CA confirming the profitability and net worth of the firm</i>	
35	15	2	Scope of Work	Selected bidder will be responsible for the assessment findings and closure report for all the above mentioned assessments.	NHA will require the selected bidder to conduct one initial audit/test for the process/items in scope and give the report along with recommendations. The remediations will be carried out by NHA. Once the remediations are done, the selected bidder will do a final audit and issue a closure report. Please clarify.	As per RFP.Revalidations to be done until the issuance of Safe-to-Host Certificate by the selected bidder.
36	31	5	Evaluation Process and Criteria	The Bidder should have been CERT-In empaneled at-least for the last 3 years (2017-18 ,2018-19 and 2019-20)	We are a CERT-In empaneled auditor since April 2019 and meet the eligibility criteria for all points except 5.1.2.2. Being an MSME registered organization with 5+ years of experience in Security Consulting and Testing, we request exemption from criteria 5.1.2.2.	Change: The Bidder should be a STQC or CERT-In empanelled auditor as on the date of bid submission
37	15	2	Scope of Work	Selected bidder shall provide security assessment services to the ongoing/new projects within the purview of NHA.	We request you to please define and limit the number of applications qualified as "ongoing/new projects".	As per RFP. Also please refer to Section 8.7 Annexure VII: Current Infrastructure and Volumetric Details
38	15	2	Scope of Work	Selected bidder will provide their services from anywhere in India.	We assume that the resources that we may deploy to deliver the scope of work SHALL NOT be required to be physically present at NHA premises. We also assume that access to test	Onsite resource to be made available by SASP on request from NHA. Access to ecosystem resources shall be considered and provided at NHA's discretion only.

No	Page No.	Section No.	Section Name	Statement as per RFP document	Query by Bidder	NHAs Response
					and production environment and relevant IT ecosystem resources at large would be made available for remote testing and in-scope assessments.	
39	15	2	Scope of Work	It is expected that the below security assessments need to be performed by the selected agency: 1. API Security Assessment 2. Web and Mobile Application Security Assessment 3. Source Code Review 4. Annual Aadhaar Audit	In order to estimate the effort for submitting a best-fit commercial proposal, the following information is requested: 1) What is the indicative schedule and load of applications (for each type of review or audit) - manpower estimation 2) What is the size and complexity of each in-scope application - manpower and effort estimation 3) What is the development framework adopted - Agile or DevSecOps	As per RFP. Also please refer to section 8.3.2 for commercial bid format and estimated volume.
40	16	2.1.2	Web and Mobile Application Security Assessment	Agency shall assess the security of the in-scope applications from the perspective of an unauthenticated user and authenticated users	We request you to please define and limit the number of applications qualified as "in-scope applications".	As per RFP
41	17	2.1.3	Source Code Review	Guide on how to build secure programming practices to ensure secure coding.	We assume that these would be in the form of preliminary recommendations and not an exhaustive report.	Bidder to propose
42	19	2.1.4	Annual Aadhaar Audit	Selected Bidder is required to conduct an annual audit of NHA's operations and systems by an information systems auditor on an annual basis to ensure compliance with the UIDAI's standards and specifications.	We assume that the Annual Aadhaar Audit shall have to be performed ONLY ONCE as this is an annual audit and the period of engagement is only 6 months.	Bidder to propose

No	Page No.	Section No.	Section Name	Statement as per RFP document	Query by Bidder	NHAs Response
43	19	2.2	Term of Contract	The project shall be for a duration of Six (6) months from the start of the project (onboarding of service provider) and further extendable another Six (6) months	We assume that in case of extension NHA would seek a techno-commercial proposal from the selected bidder. We therefore assume that the quotes required to be submitted now as part of the RFP response are of the scope of work mentioned in the RFP that is to be delivered within the assured term of contract i.e. 6 months. This quote would not take into consideration any effort that NHA may want the selected bidder to put after the term of contract i.e 6 months.	As per RFP
44	20	2.4	Deliverable	Safe-to-host report	We assume that the safe-to-host report shall be in the form of a report ONLY and the selected bidder SHALL NOT be required to facilitate CERTIFICATIONS for the same.	Refer Corrigendum
45	22	3.6	Consortium/Sub-Contracting	Bidding as a consortium/any subcontracting under this RFP is not allowed for implementation of any component under the scope of this project.	In case THIRD-PARTY CERTIFICATION is required to substantiate the Safe-to-Host report, we request to permit limited sub-contracting on approval basis.	As per RFP
46	26	3.20	Conflict of Interest	In the event that the bidder, its Associates or affiliates are auditors or financial advisers to any of the Bidders for the Project, they shall make a disclosure to the NHA as soon as any potential conflict comes to their notice but in no case later than 7 (seven) days from the receipt of such	We request you to to restrict reference to the terms 'Affiliates' and 'Associates' to 'Affiliates in India' and 'Associates in India' respectively.	As per RFP

No	Page No.	Section No.	Section Name	Statement as per RFP document	Query by Bidder	NHAs Response
				proposals and any breach of this obligation of disclosure shall be construed as Conflict of Interest.		
47	28	4.4	Bid Submission Format	EMD (Fee) - To be uploaded on CPPP and original to be submitted at NHA.	We understand that ONLY EMD (fee) is to be submitted in physical form. All other documents requested as part of the RFP response are required to be submitted ONLINE ONLY.	As per RFP
48	31	5.1.1	Stage 1: Pre-Qualification	Each of the Pre-Qualification condition mentioned in Section 5.2.1 is MANDATORY.	Please confirm is the section number cited is an error and it instead should refer to Section 5.1.2	Refer Corrigendum
49	31	5.1.2 (2)	Pre-Qualification Criteria	The Bidder should have been CERT-In empaneled at-least for the last 3 years (2017-18 ,2018-19 and 2019-20)	Please modify this clause to: The Bidder should be a CERT-In empaneled auditor as on the final date of submission of the RFP.	Refer Corrigendum
50	31	5.1.2 (3)	Pre-Qualification Criteria	The bidder should have a positive net worth, in each of the last 3 financial years (2016-17, 2017-18 and 2018-19) - Audited financial statements for the three financial years OR Statutory auditor's certificate specifying the profitability for the specified years.	We assume that the certificate from the statutory auditor should specify the NET WORTH for the specified years. In the clause, profitability has been mentioned.	Refer corrigendum
51	31	5.1.2 (4)	Pre-Qualification Criteria	The bidder should have minimum annual turnover of ₹ 1.50 crores from IT security services in each of the last 3 financial years (2016-17, 2017-18 and 2018-19) - Audited financial statements for the three financial years OR	We assume that the certificate from the statutory auditor should specify the TURN OVER FROM IT SECURITY SERVICES or the specified years. In the clause, profitability has been mentioned.	Refer corrigendum

No	Page No.	Section No.	Section Name	Statement as per RFP document	Query by Bidder	NHAs Response
				Statutory auditor's certificate specifying the profitability for the specified years.		
52	32	5.1.2 (7)	Pre-Qualification Criteria	The Bidder must have at least 10 full time technically qualified personnel on its rolls in the area of Information security including Application security assessment & Penetration Testing.	Please define 'technically qualified personnel'. Please assess if professional certifications can be considered as a mechanism to qualify a person as 'technically qualified personnel'. If yes, please share the list of acceptable certifications.	As per RFP
53	31	-	Pre-Qualification Criteria	-	We understand that there are no pre-qualification requirements with regards to past experience. Request to re-assess the same and add permissible requirements.	As per RFP
54	31	-	Pre-Qualification Criteria	-	We understand that there is no explicit technical evaluation stage. All bidder that meet the pre-qualification criteria would be considered for commercial evaluation.	As per RFP
55	34	6.3	Performance Guarantee	The NHA will require the selected bidder to provide a Performance Bank Guarantee/Performance security (PBG), within 7 days from the Notification of award, for a value equivalent to 10% of the total cost of project.	We understand that the 'total cost of project' for the purpose of PBG shall be the total cost quoted by the successful bidder EXCLUSIVE OF TAXES.	As per RFP
56	34	6.3	Performance Guarantee	The NHA will require the selected bidder to provide a Performance Bank Guarantee/Performance security (PBG), within 7 days from the Notification of award, for a value equivalent to 10% of the total cost of project.	We request you to allow the bidder 15 days from the Notification of award to provide a Performance Bank Guarantee/Performance security (PBG)	As per RFP

No	Page No.	Section No.	Section Name	Statement as per RFP document	Query by Bidder	NHAs Response
57	36	7.1	Service Levels and Penalties	The payments to the agency shall be subject to the fulfillment of the following service levels	<p>We request you to please reconsider the provisions to invoke SLAs.</p> <p>In order to factor in the SLAs, the following is required:</p> <ol style="list-style-type: none"> 1) Schedule and quantum of application at any point in time for each in-scope service 2) Size and complexity of in-scope applicaitons 3) Current cybersecurity maturity of in-scope applications and IT ecosystem at large. <p>Therefore, we request to consider a mechanism wherein the timelines are agreed on an ad-hoc basis as part of the weekly project reviews.</p> <p>In case NHA considers not to accede to our request, please permit the successful bidder to share initial assessment report (and revalidation report) within 15 days from the date of request.</p>	As per RFP
58	36	7.1	Service Levels and Penalties	0.5% for each week of delay of monthly invoice	<p>We request you to please reconsider the provisions to invoke SLAs. due to the reasons state above.</p> <p>Additionally, the term "Month Invoice Amount" has been stated across the SLAs mentioned in the RFP. Request you to please define the "Monthly Invoice Amount".</p>	As per RFP

No	Page No.	Section No.	Section Name	Statement as per RFP document	Query by Bidder	NHAs Response
					<p>We request you to reconsider the the multiplier to the amount quoted for the delayed deliverable only. Otherwise, the selected bidder may be penalized on the larger number. (If default is on Deliverable 1, and the remaining 5 deliverables were submitted on time, the "month invoice amount" would go up and the bidder would be unfairly penalized on a wider base).</p> <p>We would humbly reinstate that having SLAs for this engagement may be difficult to monitor and measure and therefore, request to drop the SLAs and drive timelines through project management office.</p>	
59	36	7.1	Service Levels and Penalties	-	<p>As an alternate approach, NHA may consider on-boarding a consultant on a resource model instead of a project based model.</p> <p>In a resource based model, the deployed resources would be dedicated to NHA work and the NHA can leverage the deployed resources to get the in-scope task completed. This approach may enable for NHA to control the timelines while amileorating the successful bidder from the impact of SLAs.</p>	As per RFP

No	Page No.	Section No.	Section Name	Statement as per RFP document	Query by Bidder	NHAs Response
60	36	7.1	Service Levels and Penalties	-	<p>In case SLAs are retained, we request NHA to confirm and/ or include:</p> <p>Bidder shall not be liable for Liquidated Damages/penalty if the default/delay is not solely attributable to the bidder</p>	As per RFP
61	-	-	-	-	<p>We request NHA to confirm and/ or include:</p> <p>Any audit shall be subject to the following: (i) the audit shall be restricted to the engagement and shall be conducted with prior reasonable notice (ii) Employer or its authorized representatives shall execute a Non-Disclosure Agreement before such audit which shall govern the conduct of audit and any results thereof; (iii) the auditors or the representatives of Employer for the audit shall not be bidder's competitors; (iv) the audit shall not be conducted more than once in a calendar year and twice in entirety; and (v) any findings during the audit, shall be shared with Employer and be discussed and agreed mutually with Employer and bidder for its closure.</p>	As per RFP
62	20	2.4	Deliverable	-	<p>We request NHA to confirm:</p> <p>Any product of services shall be for the internal use of the Client and</p>	As per RFP

No	Page No.	Section No.	Section Name	Statement as per RFP document	Query by Bidder	NHAs Response
					shall not be disclosed to any third party without prior written consent of [KPMG]. Client shall not quote [KPMG's] name or reproduce [KPMG's] logo in any form or medium without [KPMG's] prior written consent.	
63	43	8.3.2	Commercial Bid Format	Estimated Volume (b)	<p>We understand the the volume mentioned as "estimated volume" is for the purpose of commercial evaluation of the RFP.</p> <p>However, we request you to please share a minimum commitment for each line item mentioned in the commercial bid format table for us to incorporate the scale/ volume effect into our commercial proposal. This becomes more important as the evaluation approach is solely L1 (and not QCBS) and currently doesnt take past experience into consideration.</p>	As per RFP
64	52	8.6.1 (7a)	NDA with Service Provider/ Organization Level	Use the Confidential Information only for the Business Purpose and shall hold the Confidential Information in confidence using the same degree of care as it normally exercises to protect its own proprietary information, considering the nature of the Confidential Information,	<p>We request NHA to confirm:</p> <p>We shall be allowed to retain sufficient documentation as part of our professional records to support and evidence the work performed by us. Such retention shall be subject to obligations of confidentiality mentioned herein</p>	As per RFP
65	8	-	Fact Sheet and RFP Schedule	The last date for submission of Proposal is on or before 12/10/2020, 1700 hours.	We request you to please extend the last date for submission of Proposal to 30 October 2020, 1700 hours.	As per RFP

