



## **REQUEST FOR PROPOSAL (RFP)**

### **for NHA Call Center**

**Issued by:** National Health Authority

**RFP No:** S.12017/81/2020-NHA

**RFP Issue Date:** 23<sup>rd</sup> November 2020

**Last date of bid submission:** 18<sup>th</sup> December 2020

National Health Authority (NHA) invites proposal from reputed and experienced firms for NHA Call Center. Interested firms/agencies may submit their proposals along with required support documents on or before 1700 hours, 18<sup>th</sup> December 2020, on CPPP (Central public procurement portal).

For RFP document, pre-bid meeting eligibility criteria, pre-bid query responses, corrigendum and other details, please visit CPP Portal: <https://eprocure.gov.in/eprocure/app> and PM-JAY website- <https://www.pmjay.gov.in/>

Place: New Delhi

Date: 23<sup>rd</sup> November 2020

GM (Administration),

National Health Authority,