

## **REQUEST FOR EXPRESSIONS OF INTEREST**

Empanelment of IT Services Firms for Customization, Implementation and Roll out of Co-WIN for countries

### **CORRIGENDUM - I**

**Reference No. S-12012/119/2021-NHA dated July 1, 2021**

**Date: July 14, 2021**

The Request for Expressions of Interest (“Eoi”), titled “Empanelment of IT Services Firms for Customization, Implementation and Roll out of Co-WIN for countries”, was floated on the websites of the National Health Authority (NHA). The date (July 1, 2019) as mentioned on page 1 of the EOI is a typographical error and is hereby modified to read July 1, 2021.

It was observed that the number of expressions received was not sufficient to hold a fair and equitable representation of system integrators and consultancies for the countries that may be interested in using the Co-WIN platform in their respective countries.

In addition to this, the NHA also received a number of queries and requests from other interested agencies. It was found that the current eligibility criteria may have been restrictive in creating a level playing field to facilitate higher participation from more agencies that may be able to support interested countries in customization, implementation and roll out of Co-WIN.

In view of the above considerations, the following changes are being incorporated in the Eoi and this corrigendum is being published to that effect.

<b>S. No.</b>	<b>Part of Eoi</b>	<b>Existing Clause</b>	<b>Revised Clause</b>
1.	Page 2, Clause 9	Gol now invites eligible firms to indicate their interest in providing the above Services. Interested agencies should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services. The agencies will be empaneled for a period of 2 years. This empanelment is limited to NICSi empaneled TIER 1 Consulting and Technology agencies.	The clause shall be revised to:  “Gol now invites eligible firms to indicate their interest in providing the above Services. Interested agencies should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services. The agencies will be empanelled for a period of 2 years.”

2. Page 2,  
Clause 10

Eligibility criteria for interested agencies with timeline

Criteria	Necessary proof
The organization must be incorporated in India	Copy of documents defining the constitution, legal status, place of registration and principal place of business of the Agency
Should be at least 10 year in business	Details about projects of similar nature completed or ongoing during the last 10 years and copies of work orders and completion certificates in support
Should have Turn Over of minimum Rs. 150 Crores or higher each from IT Business for the last three preceding years	Certified True Copy of Audited Balance Sheets or statutory auditor/ CA certificate and income tax returns for (i.e. F/Y 2018-19, 2019-20 & 2020-21).
Should have international presence in at least three countries	Details about projects of IT implementation and support completed or ongoing during the last 5 years and copies of work orders and completion certificates in support for projects undertaken in at least 3 other countries

The clause shall be revised to:

Eligibility criteria for interested agencies:

Criteria	Necessary proof
The organization must be incorporated in India	Copy of documents defining the constitution, legal status, place of registration and principal place of business of the Agency
Should be at least 5 years in business	Details about projects of similar nature completed or ongoing during the last 5 years and copies of work orders and completion certificates in support
Should have Turn Over of minimum INR 50 Crores or higher each from IT implementation for the last three preceding years	Certified True Copy of Audited Balance Sheets or statutory auditor/ CA certificate and income tax returns (acknowledgement snapshot) for (i.e. F/Y 2017-18, 2018-19 & 2019-20).
The clause has been deleted.	
At least three software implementation projects should have been	Details about projects of similar nature completed or ongoing in the last 5 years and copies of

		<p>At least three software implementation projects of value more than INR 10 cr should have been completed successfully in last 5 years.</p>	<p>Details about projects of similar nature completed or ongoing of value more than INR 10 cr during the last 5 years and copies of work orders and completion certificates in support</p>	<p>completed successfully in last 5 years.</p>	<p>work orders and completion certificates in support</p>
		<p>Should have at least 1000 permanent employees on rolls for at least one year, out of which at least 150 employees should have recognized B.Tech/ B.E./M.C.A/M.Sc. degrees, in the areas of Computers/IT/Electronics.</p>	<p>Details of employees available with the Agency specifying their educational qualification and work experience shall be submitted as per the criteria (Letter from HR)</p>	<p>Should have at least 250 permanent employees at domestic and / or international level and at least 100 employees of the aforementioned number with recognized B.Tech/ B.E./ M.C.A/ M.Sc. degrees, in the areas of Computers/ IT/Electronics.</p>	<p>Details of employees available with the Agency specifying their educational qualification and work experience shall be submitted as per the criteria (Letter from HR).</p>
		<p>Should have ISO 9000 and CMMi 3 Series certification</p>	<p>Copy of ISO 9000 and CMMi 3 Series certification</p>	<p>Should have ISO 9000 and CMMi 3 Series certification</p>	<p>Copy of ISO 9000 and CMMi 3 Series certification</p>
<p>3. Page 2, Clause 10 (a)</p>		<p>Empanelment process and timeline</p> <ul style="list-style-type: none"> <li>i. Interested agencies can visit Co-WIN portal (<a href="http://www.cowin.gov.in">www.cowin.gov.in</a>) and express their interest in empanelment through "Contact Us" form or email at <a href="mailto:partner@cowin.gov.in">partner@cowin.gov.in</a></li> <li>ii. Documents for proof of eligibility will need to be submitted as the next step.</li> <li>iii. Information regarding the submission of documents will be shared with the interested agencies.</li> </ul>		<p>The clause shall be revised as:</p> <p>Empanelment process and timeline</p> <ul style="list-style-type: none"> <li>i. Interested agencies can drop an email at <a href="mailto:partner@cowin.gov.in">partner@cowin.gov.in</a> to express their interest in empanelment.</li> <li>ii. Documents for proof of eligibility will need to be submitted as the next step.</li> </ul>	

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4.	Page 6	Insertion of New Clause 22 (iii)	The empanelled agency chosen by the interested country will not be allowed to charge more than the NICS I Tier-I empanelled rates.																																		