



Empanelment for Desk Medical Audit under PMJAY.

To augment the SHA's capacity for conducting desk medical audit, NHA has empaneled **2 agencies** after a thorough technical evaluation. (Reference RFE number S-12016/08/2020–NHA).

Following agencies have been empaneled:

- 1. M/s Inches healthcare Pvt. Ltd.**
- 2. M/s IQVIA Consulting and Information Services India Pvt. Ltd**

Empanelment terms are enumerated below: -

1. Agencies have been empanelled as per scope of work and SLAs, as defined in RFE number S-12016/08/2020–NHA and have been engaged for PAN India.
2. Commercial bids shall be invited from empaneled agencies through financial tender by a State, as per need.
3. The initial empanelment has been done for a period of two years, which can be extended through mutual consent between SHA/NHA and the empanelled agency for a further period of one year, subject to satisfactory performance and feedback.
4. In case the contract is terminated by SHA/NHA, a notice of one (1) month will be provided. In case of performance issue, it may be reduced to 15 days.
5. In case the agency wants to terminate the contract, it has to give a notice of one (1) month to SHA/NHA.
6. Subcontracting to any other agency/individual shall not be allowed.
7. Empanelment has been done based on the evaluation criteria as mentioned in Section 7 of RFE number S-12016/08/2020–NHA.
8. The selected agency shall be allowed to scale-up the resources (as per GFR norms) within a stipulated time (as decided by the SHA), if required, before allocation of work.
9. The responsibility of providing laptops, mobile phone, data cards, development software licenses etc. to its professionals lie with the agency.
10. In case any travel is required as part of the project, the same will be reimbursed on the actuals up to a limit of 15% of the cost of the work order for the travels approved by SHA/NHA.